



CYBERFERO

Backup Monitoring & Assurance (backup result check)

Backup is useless if it doesn't work.
We check it for you, every day.



The problem is that many companies “have the backup” but do not have operational certainty:

- 01 Jobs completed “with warnings” that repeat for weeks
- 02 Repositories full or retention not respected
- 03 Backups that start but don't really cover what they're supposed to cover
- 04 Silent errors that only surface when a recovery is needed



The point isn't to make backups: it's to know that backups are restorable and consistent, with constant and tracked monitoring.



Backup monitoring & assurance is a Cyberfero managed service that continuously verifies the correct execution of backups, regardless of the technology used (enterprise solutions, cloud providers, MSPs).

It intercepts errors, anomalies and failed executions and alerts you with clear priorities, before the backup is actually needed.

- Continuous monitoring of backup results
- Customer dashboard + downloadable reports
- Automatic alerts and tickets + telephone escalation if necessary
- No software or device to install

WHAT IS BACKUP MONITORING & ASSURANCE?

It is an external tool that collects backup results from the systems you already use and transforms them into a readable and actionable control:

- ✓ Normalize results (ok / warning / failed)
- ✓ Highlights trends and recurrences (same error recurring, progressive degradation)
- ✓ Correlate outcomes to give you real priorities (what really impacts)
- ✓ Enable notifications and ticketing when needed

The service does not perform backups and does not replace your backup solution. It verifies and ensures continuity of control over the results.



WHAT WE DO?



1) Initial setup

We analyze your environment and configure backup reports to be sent to our control platform. This applies to on-prem, cloud, or MSP-managed technologies.

It's simple for you: you don't have to purchase hardware and you don't have to install new agents or software.



3) Notices and management

If something goes wrong:

- ✓ Let's open a ticket with emphasis and priority
- ✓ If the critical situation requires it, we will also contact you by telephone
- ✓ We'll tell you what to check and how to restore regularity



2) Continuous monitoring

From that moment we monitor the daily progress:

- ✓ Job results
- ✓ Recurring warnings
- ✓ Failure and missed executions
- ✓ Deviations from baseline



4) Dashboard and reporting

You have access to a dedicated console for:

- ✓ See the status of your backups in real time
- ✓ Consult history and trends
- ✓ Download reports for audit and governance
- ✓ Demonstrate continuity of control

WHAT INCLUDE?



- ✓ Onboarding and mapping of jobs/systems in the perimeter
- ✓ Report Collection Configuration
- ✓ Continuous monitoring and outcome correlation
- ✓ Alert, ticketing and escalation
- ✓ Customer dashboard+periodic reports
- ✓ Periodic review (optional) of quality and trends

WHAT DO YOU GET IT?



- ✓ Operational certainty: you know if your backups are actually “standing up”
- ✓ Risk reduction: fewer surprises when a recovery is needed
- ✓ Time saved: the team does not have to check logs and consoles every day
- ✓ Traceability: history and useful reports for management, IT governance and compliance
- ✓ Independent control: also useful when backup is managed by a third party (MSP / cloud)

WHO IS IT FOR?

- 01 Companies that use consolidated backup solutions and want continuous control
- 02 Reality with multiple locations, multiple jobs, multiple repositories (where “manual control” does not hold up)
- 03 Organizations that have outsourced backup but want transparency and assurance
- 04 Who must demonstrate processes and controls (audits, internal policies, business continuity)





CYBERFERO

For over 10 years a leader in the Cybersecurity and Security sector

Cyberfero is a Managed Security Service Provider (MSSP) specializing in providing comprehensive security solutions for businesses of all sizes. As a trusted partner, we offer a broad range of security services designed to protect your organization from cyber threats, data breaches and other security risks.

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